

**From:** Lee Buttitta [mailto:buttittalee@ ]  
**Sent:** Tuesday, July 15, 2014 3:19 PM  
**To:** Ilan Rebibo || A. Univers Transit Ltd.  
**Subject:** Re: [Scan] Passport and MFA card

Ilan,

I just wanted to say a big thank you to you and your team. The packing team came this morning. From start to finish dealing with you and Univers Transit has been excellent. Your flexibility and the professionalism of the extended team are to be commended. Phone calls letting us know when people were going to arrive, efficient packing completed with care, these things prove Univers Transit is customer focused.

Thank you once again.

Kind regards,

Lee Buttitta  
A very satisfied customer!